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## Indonesia

### Exporter Guide

### Annual

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**Report Highlights:**

Indonesia is an archipelago nation of around 216 million people (2003), making it the world's fourth most populous nation, U.S. agricultural exports in 2003 were US \$1 billion and during the first six months of 2003 reach a level of us \$ 500 million. The rapid growth of the modern supermarket sector and the food service industry will boost the availability of imported products. Vast opportunity exist for U.S. food exporters in Indonesia, but potential entrants must establish personal contacts and be aware of import regulations.

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## **SECTION I. MARKET OVERVIEW**

### **Economic Trends and Outlook**

Indonesia is an archipelago nation of around 216 million people (2004), making it the world's fourth most populous nation. Real GDP growth averaged over 7 percent per year for the decade beginning in 1987. In 1996, (before the financial and economic crisis hit much of Asia), total U.S. agricultural and forestry products exports to Indonesia were nearly \$900 million. Beginning in late 1997, however, Indonesia experienced a dramatic collapse in its economy. This sharp economic contraction, exacerbated by a severe El Nino drought in 1997/98 and ongoing political uncertainties, resulted in Indonesia moving from a 'Big Emerging Market' status to one of the world's largest recipients of food and humanitarian assistance. Concomitantly, U.S. agricultural and forestry exports dropped to \$813 million in 1997 and \$495 million in 1998.

In 1999, the economy and in turn U.S. agricultural exports, began to recover. Flat growth in 1999 was followed by 4.8 percent GDP growth in 2000, 3.3 percent growth in 2001, 3.6 percent growth in 2002, 4.0 percent growth in 2003. For 2004, growth is expected to approach 4.6 percent, and hit 5.1 percent in 2005. U.S. agricultural exports rebounded to \$571 million in 1999, \$718 million in 2000, \$949 million in 2001, \$859 million in 2002, \$1 billion in 2003 and during the first six months of 2004 reached \$509 million. This makes Indonesia once again a top fifteen market for U.S. agricultural exports. USDA export programs have played a crucial role in this achievement, most notably the GSM-102 Export Guarantee Program, Supplier Credit Guarantee Program, the PL-480 and Section 416(b) food assistance programs.

Though surprisingly resilient, the Indonesian economy must overcome numerous challenges before achieving a sustainable foundation for long-term growth. The most serious challenges include a weak banking sector, large public and private sector debt, exchange rate volatility, entrenched corruption, and political uncertainty in the country. On the positive side, fundamental political changes have made Indonesia the world's third largest democracy, a major first step towards furthering political and economic reforms. The overall economic outlook for Indonesia is for slow but continued growth with annual U.S. agricultural exports expected to grow concomitantly.

### **Market Opportunities**

- Indonesia's population is relatively young with more than half the population (66%) between 10-49 years old. Nearly 60 percent of the population lives on Java and accounts for 60-65 percent of the sales of fast moving consumer goods. Java also has the best infrastructure although urban areas in Sumatera, Bali and Sulawesi are also developing.
- It is currently estimated that the upper and middle income groups combine to represent 15 percent of the population, or equal to about 32 million people. This is about half of the pre-crisis level of 78 million. Most of these people live in the major urban areas, including cities on Java (Jakarta and its surroundings, 12.5 million people; Surabaya, 3 million; Yogyakarta and surroundings 1.8 ; Bandung, 2 million; and Semarang, 1.3 million); Sumatera (Medan, 2.1 million; and Palembang, 1.5 million); Sulawesi (Makassar, 1.5 million; and Manado, 1 million); and the island of Bali (1.6 million); Kalimantan (Balikpapan & Samarinda, 1 million).

- The population has become increasingly more literate and Westernized during the past decade due to increased overseas studies and international travel; access to international TV; expansion of modern malls in big cities; dramatic growth in major international hotel and restaurant chains (including fast food), and foreign tourist arrival (4.4 million in 2003 a drop of 14% from 2001).
- The peak business periods are during the holiday seasons when consumer spending increases. The most important holiday seasons are Ramadhan (the month-long Muslim fasting period in which food consumption goes up significantly), Lebaran or Idul Fitri (Muslim celebration of the end of the fasting), and Chinese New Year. Indonesians consume significantly greater amounts of flour, sugar, eggs, poultry, meat, cheese, cakes, cookies, pastries, fresh and dried fruits during these holiday periods.
- Even though Christmas is celebrated by less than 10 percent of the population, stores take advantage of the season and decorate and promote festive foods such as special fruits, sweets and pastries. Other western celebrations such as Valentine's Day, U.S. Independence Day, and Halloween have also become trendy among upper-scale restaurants in Indonesia.
- The Indonesian consumer is very price conscious and susceptible to economic swings, with purchasing fluctuations occurring more in the middle and lower level income groups. Although the Indonesian consumer is traditionally loyal to brands, there are signs that brand loyalty is diminishing while "brand image" has become more important.
- More urban women are entering the workforce and choosing to stay there after marriage and children. With less time available for shopping and cooking, focus is increasingly on convenience.
- The number of household appliances for cooking is low. In urban areas, an estimated 31 percent of households have a refrigerators and only 5 percent in the rural area. Cooking with electric appliances occurs in only about 4 percent of urban households and 2 percent in the rural areas.

| ADVANTAGES AND CHALLENGES FACING<br>U.S. PRODUCTS IN INDONESIA  |   |
|---|---|
| Advantages  | Challenges  |
| Market scale - Indonesia has a population of around 216 million people.   | Weak purchasing power of the majority of the population.  |
| Around 10% of population is between 10-14 years of age. The majority are expected to participate in tomorrow's consumer market, or are already. | The Muslim population (88%) does not consume non- halal products.   |
| Applied duties on food and agricultural products are 5 percent or less.   | Import regulations are complex, often non-transparent, and require exporters to establish close business relationships with local importers/agents. |
| The distribution system on the island of Java is improving, providing increased access to a population of 126 million (58.65%).                 | Infrastructure, including ports and cold storage, facilities outside of the main island of Java are poorly developed.                               |
| A reputation for quality is the strongest selling point for U.S. food products.   | Third-country competition remains strong, especially from Australia, New Zealand and the  |

|   |   |
|---|---|
| point for U.S. food products.   | Europe. Food products import from Malaysia, Philippines, Thailand and China is growing.   |
| A stable currency, a direct result of improved economic and political situation, has made imported products more affordable to middle-income consumers.   | Import financing remains a problem as Indonesia's banking system remains weak after the impact of the 1997 financial crisis.  |
| Distribution and availability of imported products will be expanded by the rapid growth of the modern supermarket sector and western restaurant chains.   | Important considerations are labeling regulations, including halal, and shipment sizes. U.S. companies need to work with U.S. consolidators and be prepared to send smaller quantities.   |
| Indonesia has a well-developed tourism industry with many hotel chains and restaurants purchasing imported products through local agents/importers.   | In a cost-cutting measure, many hotels replaced much of their expatriate F&B staff with locally-hired staff. While most are well-qualified, they are unfamiliar with U.S. quality food products and tend to emphasize price over quality. Terrorist elements in the country also influence the amount of foreign tourist arrival. |
| Indonesia is rich in natural resources, with multinational companies involved in the development of oil & gas, mining, and lumber. Some of the well-developed sites have commissary services with significant demand for imported products. | Sites tend to be in remote areas where transportation and lack of infrastructure presents barriers to cost-efficient distribution of imported food products.  |

## SECTION II. EXPORTER BUSINESS TIPS

### Business Customs

- While quality and price are important, they are secondary to the personal interaction of the business partners. Perhaps nowhere in the world is meeting face-to-face more important than in Indonesia.
- Market visit to conduct research, especially for product testing, price comparison, adjusting the product for local tastes, and understanding government regulations is critical. meet the importers, distributors and retailers - they can help you with your market research
- It is a good idea to start your research in Singapore where your product can easily move into the ASEAN region. Singaporean agents, importers, distributors and retailers are sophisticated and know the regional markets well. In addition, the shipping time is less and smaller shipment sizes can be sent into new markets from Singapore.
- Appoint one or several agents on a trial basis and provide them with incentives to get your product into the market. Support your agent by maintaining product quality. Educate the agent, the importer, the distributor, the retailer and the consumer about your product. This market for consumer-ready food products is relatively new and it should never be assumed that anyone knows how to promote, handle, and prepare your product.

- Be patient and think long term. It is not unusual to visit the market 2-3 times before details are finalized.

### General Consumer Tastes and Preferences

- ?? Lunch and dinner meals consists mainly of rice together with two or three meats/fish and vegetable dishes that are prepared according to various ethnic styles and tradition. There is a general tendency to consume a large portion of fresh produce, often bought on day of consumption. Religious affiliation affects food consumption. Muslims do not eat pork, and only eat meat products that have been certified halal as well as other domestically produced food items.
- ?? When introducing new products, several factors should be kept in mind. Indonesian consumers have an aversion to low-quality products and are attracted to branded products. They also tend to be image conscious and very price sensitive. Brand loyalty is most likely to be broken by products that are of good quality, well packaged, well-distributed, well-promoted and competitively priced, rather than cheap products.

### Food Standards and Regulation (FAIRS report ID4009)

- Have your appointed agent register your product. According to Indonesian regulations, all products must be registered through the National Agency for Drug and Food Control (BPOM) to obtain an ML ("Makanan Luar"/Import Registration) number. However, a significant percentage of the imported products on supermarket shelves are not registered and enter the market in mixed container loads. The registration process can be lengthy, bureaucratic and costly and generally requires a local agent or importer.
- Labeling and marking requirements: Food labeling are in place and the government is currently in the process of implementing new food labeling guidelines. Halal certification and labeling is not required at this time but these guidelines are also under review. Given that more than 88 percent of the population professes the Islamic faith, it is highly recommended that a *halal* certification be obtained.
- All beef and poultry products must be certified halal and the products must originate from slaughterhouses which have been inspected and approved by Indonesian veterinary (DG Livestock) and religious authorities (MUI). Also each meat shipment imported requires prior approval by the Ministry of Agriculture.
- Your product should be packed and shipped for a tropical climate, and have clear storage instructions. This is especially important as few cold storage or air-conditioned facilities and delivery trucks exist and sometimes stores turn off cold storage facilities at night to conserve energy.

### General Import and Inspection Procedures

- ?? Since April 1977, the Customs Directorate of the Ministry of Finance has operated a post-entry audit system, which relies primarily on verification and auditing rather than inspection to monitor compliance. Problems occur regarding the customs procedures and valuation made by the Indonesian Customs and the irregular and non-transparent fees required to get shipments released.
- ?? Tariff and Import Taxes: Indonesia's bound tariff rates on major food and agricultural items generally range from 5 to 40 percent. Temporary tariffs, however, on all food items including high valued foods were cut to a maximum of 5 percent in February 1998 under

- ?? an IMF agreement and remain in effect as of 2004. The major exception is the 170 percent duty applied to all imported alcoholic beverages.
- ?? Other Taxes: The government levies a 10 percent value-added tax on the sale of all domestic and imported goods. A luxury tax ranging from 10 percent to 75 percent is also levied on certain products. For imports, these taxes are collected at the point of import and are calculated based on the landed value of the product, including import duties. Another tax is Sales tax (PPn) 2.5 percent.

## Others

- Take advantage of the services offered by the Foreign Agricultural Service. We can provide a briefing in our office, provide contact lists for your areas of interest, arrange hotel accommodations, and inform you of upcoming events such as U.S. food product shows and agent shows.
- The Southeast Asia Market Access Program sponsored by the Western U.S.A. Trade Association (WUSATA) and the Midwest Agricultural Trade Association (MIATCO) provides many services for a fee including store checks, competitive products shopping, distributor referrals, and in-market assistance. See Section V for contact lists of all Foreign Market Development (FMD or Cooperator) programs and Market Access Program (MAP) participants active in the food sector in Indonesia.
- ***Always remember, while quality and price are important, they are secondary to the personal interaction of the business partners. Perhaps nowhere in the world is meeting face-to-face more important than Indonesia.***

## SECTION III. MARKET SECTOR STRUCTURE AND TRENDS

### A. Retail Sector:

#### Market Overview

The retail industry has evolved significantly from poor traditional markets and modest kiosks to sophisticated hypermarkets and superstores. At present, many big retailers are engaged in major expansion projects. With the entrance of some foreign retail giants like Carrefour, Giant, Makro, and Lion Superindo (Delhaize group), competition in the Indonesian retail market has become very fierce.

Table 1. Number of Retail Outlets by type 1999-2003

| Description         | 1999    | 2000    | 2001    | 2002    | 2003    |
|---------------------|---------|---------|---------|---------|---------|
| Co-operatives       | 74,751  | 79,512  | 84,510  | 89,748  | 95,264  |
| Independent grocers | 70,300  | 74,952  | 80,031  | 85,421  | 91,305  |
| Convenience stores  | 1,025   | 1,121   | 1,225   | 1,325   | 1,615   |
| Supermarkets        | 1,173   | 1,210   | 1,255   | 1,312   | 1,377   |
| Department stores   | 522     | 550     | 573     | 602     | 643     |
| Warehouse clubs     | 22      | 23      | 28      | 29      | 29      |
| Hypermarkets        | 6       | 7       | 8       | 11      | 13      |
| Others              | 21,571  | 28,573  | 38,595  | 48,050  | 60,222  |
| Wet market          | 10,430  | 10,452  | 10,475  | 10,502  | 10,532  |
| Total               | 179,800 | 196,100 | 216,700 | 237,000 | 261,000 |

Source: Euromonitor

Table 2. Percentage Growth of Retail Sales by Type of Outlet

| Description         | 1999/2003 (excluding wet market) | 2002/2003 (excluding wet market) |
|---------------------|----------------------------------|----------------------------------|
| Co-operatives       | 74.0                             | 11.1                             |
| Independent grocers | 66.5                             | 13.7                             |
| Convenience stores  | 64.7                             | 13.0                             |
| Supermarkets        | 36.5                             | 8.1                              |
| Department stores   | 36.7                             | 7.3                              |
| Warehouse clubs     | 19.5                             | 4.8                              |
| Hypermarkets        | 148.3                            | 32.0                             |

Source: Euromonitor

Table 3. Food Retailer Sales by Type of Outlet 1999-2003 (IDR billion)

| Description         | 2001    | 2002    | 2003    | 2004 est | 2005 est |
|---------------------|---------|---------|---------|----------|----------|
| Co-operatives       | 9,161   | 10,802  | 12,003  | 13,466   | 15,122   |
| Independent grocers | 32,003  | 36,246  | 41,201  | 44,000   | 48,958   |
| Convenience stores  | 2,615   | 2,946   | 3,328   | 3,944    | 4,681    |
| Supermarkets        | 9,981   | 10,756  | 11,625  | 12,636   | 13,761   |
| Hypermarkets        | 1,995   | 2,720   | 3,590   | 4,739    | 6,351    |
| Wet market          | 204,685 | 231,846 | 263,826 | 291,931  | 322,241  |
| Others              | 8,575   | 9,829   | 11,550  | 13,444   | 15,675   |
| Total               | 269,044 | 305,144 | 347,122 | 384,160  | 426,790  |

Source: Euromonitor

Total food product, life animal, beverages, and tobacco import for 2003 were US\$ 3 billion. Around 10 percent was consumed by end consumers and 24 percent of those products were imported as processed food.

Terrorist events and political uncertainty has reportedly had only a minimal impact on retail food sales. An exception is the specialty stores that carry a high percentage of imported items, which make them more susceptible to a decline in tourism and burdensome product registration requirements for imported food products.

Most supermarkets, hypermarkets, and warehouse outlets buy their imported products from distributors or agents. Some are importing direct from foreign suppliers, particularly perishable products. This trend is expected to expand in the near future. In general, new products and suppliers must be approved by the purchasing unit in headquarters (for national chain stores) in Jakarta. Subsequent orders may take place from individual stores, especially those outside of Jakarta. Delivery is to a central warehousing facility or individual stores.

### **Future Trends**

In the near future, recently-developed patterns of consumer behavior are expected to continue growing (prefer shopping at the supermarket/modern outlet due to comfortable shopping space, a complete range of goods, guaranteed quality of products, competitive price, good service, and easy accessibility to the residents of the settlement area). Consumers are adjusting to paying higher prices for imported and local food products. They will remain very selective in their product purchases and will be looking for good quality products at low prices. Promotion will be important as consumers will be more fickle and



there will be opportunities to replace traditional brands. There will be a growing concern with the nutritional aspects of food products.

Some retailers already offer a wide range of services to consumers, including the acceptance of credit/debit cards, ATM services, flower departments, laundry counters, food courts near shopping areas, automated banking services, and home delivery. A low-price or money-back guarantee is the main addition they see to retailers' service offerings. Others suggest that emphasis will be placed on increasing service quality and efficiency, rather than adding new services.

Future trends over the next five years include Ready-to-Cook and Ready-to-Eat foods due to modern life styles, both parents work, and international exposure.

### **Entry Strategy**

The best way to penetrate the Indonesian market is to select an agent. In general, the volume of imported product sales is small. An agent is needed to assure the widest distribution for your products as well as to undertake the marketing efforts necessary to create awareness for your products among consumers as well as to register your products (ML number) with the National Agency for Drug and Food Control.

In some situations, it may make sense to sell your product directly to supermarkets and/or to appoint them as the exclusive distributors. This is primarily the case when your product is a gourmet, upscale product and not likely to generate sufficient volume to interest an agent in bringing in container loads or the retailers has sufficient outlets for supplying the products or fresh fruit. Nevertheless, your initial sales efforts to Indonesia should include both visits with potential agents as well as with key retailers.

### **Best Market Prospects**

Best market prospects for U.S. suppliers include fresh fruit, beef offal, frozen french fries, sauces & seasonings, canned foods, frozen vegetables, salad dressings, and snack foods. Niche markets exist for frozen pizzas, frozen meat & poultry, delicatessen items, biscuits, confectioneries, breakfast\_cereals, tomato paste, cooking/salad oils, and non-alcoholic beverages.

### **Further Information**

For a more detailed assessment of the Indonesia retail food sector, please see: *Indonesia, Market Development Report, Retail Sector Report 2003*. Information on how to access this report is available under Section V.

## **B. HRI Food Service Sector**

### **Market Overview**

The Hotel, Restaurant, and Institutional (HRI) industry in Indonesia is extremely diverse. It consists of hotels, restaurants that serve local and Western food, fast food outlets, and clubs. Small restaurants, street stalls known as warungs, and hawkers that sell food to customers on the street comprise the majority of retail outlets. Catering operations service airlines, factories, and private social functions. Cruise and military ships, mining and oil operations, prisons, and hospitals are also a part of this sector.



It is estimated that only 10-20 percent of the food items purchased by the HRI trade are imported products. The majority of imported products are sold to four and five-star hotels and up-scale restaurants that sell Western food. A significant volume of imported items is also sold to Western fast food outlets, but the variety is limited. Approximately 60 percent of imported food items are estimated to move through the hotel and restaurant sector. Caterers and institutional users account for the remaining 40 percent.

In 2003, there were around 10,435 hotel-type institutions (263,000 rooms) in Indonesia, and 1,300 of those accommodation (37,000 rooms) are in Bali. The sub sector comprises 7.7 percent five star hotels, 14.8 percent four stars, 23.8 percent three star, and the rest below three star hotels. Most of the three star hotels and above are owned by international and domestic hotel chains.

Table 4: Sales in Consumer Foodservice by Sector 1999-2003 (IDR billion)

|                                    | 1999   | 2000   | 2001   | 2002   | 2003    |
|------------------------------------|--------|--------|--------|--------|---------|
| <b>Cafes/bars</b>                  | 7,703  | 8,761  | 10,427 | 12,103 | 13,928  |
| <b>Full-service restaurants</b>    | 32,881 | 41,367 | 52,678 | 63,626 | 74,985  |
| <b>Fast food</b>                   | 2,607  | 3,403  | 4,287  | 5,022  | 5,872   |
| <b>100% home delivery/takeaway</b> | 81     | 90     | 111    | 134    | 154     |
| <b>Self-service cafeterias</b>     | 629    | 703    | 824    | 961    | 1,134   |
| <b>Street stalls/kiosks</b>        | 4,395  | 4,799  | 5,434  | 6,270  | 7,051   |
| <b>Total</b>                       | 48,297 | 59,123 | 73,760 | 88,116 | 103,124 |

Source Euromonitor

USD : IDR 9,100 (Sept 27, 2004)

Table 5: Sales in Consumer Foodservice by Sector 1999-2003 (% transaction growth)

|                                    | 2002/03 | 1999-03<br>(Average growth/<br>year) | 1999-03<br>(Total) |
|------------------------------------|---------|--------------------------------------|--------------------|
| <b>Cafes/bars</b>                  | 6.1     | 7.4                                  | 33.3               |
| <b>Full-service restaurants</b>    | 6.0     | 6.6                                  | 29                 |
| <b>Fast food</b>                   | 9.7     | 10.3                                 | 48.1               |
| <b>100% home delivery/takeaway</b> | 4.7     | 6.4                                  | 28                 |
| <b>Self-service cafeterias</b>     | 7.7     | 6.8                                  | 29.9               |
| <b>Street stalls/kiosks</b>        | 3.8     | 3.6                                  | 15.2               |
| <b>Total</b>                       | 4.8     | 4.9                                  | 21.1               |

Source Euromonitor

Shops specializing in coffee are growing including international chain (Starbuck Coffee, The Coffee Bean and Tea Leaf, Gloria Jean's, Dome coffee) and local chains. Fast food pizza as a meal alternative and bakery also experienced a significant growth. New bakeries are introduced with modern concept (bread boutiques or serving hot/cold sandwiches). The growth of foodservice industry is also push by the development of the shopping malls in the big cities where the food service outlets are located. New outlets in the café/bars sector increase but the popularity of specific outlets tends to be short-lived due to the frequent shifting of the consumer preference.

Away-from-home eating is a very common activity across all levels of income. For various reasons, the custom is gaining acceptance all over Indonesia. Apart of the basic reason such as lunching at work, the change in lifestyle and income levels has also become major

driving force behind the trend. For a few, eating out as a family activity is done every weekend.

### **Future Trends**

Terrorist attacks in Bali (October 2002), JW Marriot Hotel (August 2003) and Australian Embassy (September 2004) in Jakarta, and the SARS outbreak in Asia (2003), continue to have an adverse and lingering affect on the HRI industry in Indonesia. Government officials said the bomb blast in Australian Embassy may not significantly affect individual tourists but could lead to declining number of group tours who travel to attend meetings, conferences, or exhibitions. This has led many in the HRI sector to focus more on Indonesian customers, leading to a more price conscious consumer.

In 2004, the Revenue from the hotel and restaurant sector is estimated at US\$ 5.2 billion based on the tourists arrival in the first semester of the year.

The customer base for most of the HRI trade is expected to shift to an even higher percentage of Indonesian customers, in contrast to the high percentage of expatriate customers in pre-crisis years. The expansion of the franchise restaurants (including fast food), casual dining cafés, international and family style restaurant, and food court is expected to increase imported food consumption.

### **Entry Strategy**

A U.S. exporter that is interested in selling to the HRI trade in Indonesia should look for a reputable importer/distributor to represent their products. These companies have the import licenses and knowledge of customs clearance procedures that are required to successfully bring in products. They will also have the capability to be in a position to ensure the widest distribution for your items.

Despite the downturn this year, Jakarta and Bali remain the ideal locations to target in your market entry efforts. These cities have a sizeable HRI trade, which consist of 5-star hotels and upper-scale restaurants. They also have sizeable expatriate communities and a large numbers of foreign visitors that seek imported food products.

### **Best Market Prospects**

Best market prospects for U.S. suppliers include U.S. beef, beef liver, and prime rib; duck and turkey; french fries; pastry products; sauces and seasonings; oil and vinegars; cereals; canned seafood and canned food; snack for hotel bars and room service; reasonably-priced wines; fresh fruits; liquor; beer; soft drinks, and juices; tortillas and Mexican products; tree nuts; and ice cream.

### **Further Information**

For a more detailed assessment of the Indonesia retail food sector, please see: *Indonesia, Market Development Report, HRI Food Service Sector Report 2003*. Information on how to access this report is available under Section V.

## ***C. Food Processing Sector***

### **Market Overview**

Indonesia offers significant market potential for U.S. suppliers of food and agricultural ingredients for the local food processing sector. Indonesian's food and beverage processing industry is worth over US\$ 10 billion, and is comprised of 4,700 businesses, ranging from family owned business to multinational companies, and over 900,000 traditional home industries. Processed food sales in 2002 grew approximately 15 percent, reaching sales of over IDR. 61,000 billion (US\$ 6.67 billion). Unfortunately, inflation played a significant role in driving up current value growth. Thus, in constant terms, the food processing sector was estimated to have grown by only 5 percent in 2001. Price increases for electricity, telephones, rice, and other basic necessity items in 2002 drove up end product prices.

Consumer sophistication, growing health consciousness, the introduction of new food products, and growth of modern retail outlets should lead to positive growth in the food-processing sector over the next five years, although political and security uncertainties are continuing to inhibit economic growth. Growth is expected to range from 4-11 percent in volume terms and increase by close to 8 percent in value terms.

### **Entry Strategy**

Inputs for food processing can be categorized as follows:

- ?? Primary materials such as frozen boned beef, wheat or skimmed milk powder.
- ?? Essential complementary ingredients such as flavoring or preservatives.

Primary materials are most commonly imported directly by the food processor. Complementary ingredients are usually bought from a local importing agent because they are used in smaller quantities and often have limited shelf life.

Some "local suppliers" are agents in Singapore, which some producers find useful as a regional distribution point. Food processors buy from local agents in some cases because the agent has an exclusive sales agreement. Some companies would import directly if an alternative source were located.

Many multinational food processors operating in Indonesia must follow global product specifications. These companies have central purchasing offices, often in the U.S. or in Europe.

The range of products represented in the industry makes recommendation of one strategy difficult. Generally applicable principles are as follows:

- ? Personal contact and local representation is essential if a permanent presence in the market is envisaged.
- ? Local representation requires careful and detailed research to confirm claims. Prospective representatives who claim connections to important people should be treated with extreme caution. Such connections are not necessary - commercial acumen is greater value in the market than "good connections".
- ? Do not make any commitment to grant exclusive rights to a product before gaining experience of a prospective representative's capabilities.

- ? Pay attention to accounting standards applied in the preparation of reports supporting the financial standing of candidate representative's or partners.

### **Investment Trends**

Foreign investment in the food processing sector is increasing as a result of liberalized investment regulations and the need for new capital during the ongoing economic crisis. A further consideration is the establishment of the AFTA trade zone giving favored treatment to regional production. Each of the following U.S.-based corporations based in Indonesia export to the region using their world brand names: Heinz - PT. Heinz ABC Indonesia; Campbells Soups - PT. Arnott's Indonesia (via Australian subsidiary); and Nabisco - PT. Nabisco Foods.

European investment is strongest in the dairy foods industry with Nestle, Freische-Foremost and Nutricia all long standing participants. Japanese investment in the sector does not match its standing in other Indonesian manufacturing sectors.

### **Consumption Trends**

Significant growth potential exists in this sector for U.S. food ingredients. Indonesia will follow the economic model of shifting towards increased consumption of processed foods as the economy develops and the population becomes more urban. Indonesian people spent about 60 percent of total expenditure for food. Out of that 60 percent, only 25% is spent for processed food and beverages, or about US\$ 8.55 billion annually, of which US\$ 6.67 billion was for processed food (2002).

Post crisis, processed food industries are facing changing consumer profiles. There are a growing number of more sophisticated, critical, and educated consumers. Consumers are increasingly familiar with fortified food, i.e. products with added vitamins and minerals in milk, biscuits and ice cream. These sophisticated consumers gained knowledge not only from living, studying, and working abroad but also from the media. However, the majority of consumers remain price conscious.

To address price concerns, smaller pack sizes and no frill products and cost are being reduced to lead to more affordable products.

In contrast, relatively new categories, such as ready meals (industrially packed), meal replacement drinks, and snack bars have limited potential. Many consumers are unaware of these products and since the price is expensive, the penetration rate remains low. Ready meals will not be a necessity since affordable ready-to-eat or cooked food is available at eating outlets of all sizes throughout Indonesia.

### **Best Market Prospects**

Best market prospects include wheat flour based food products as the alternate of Indonesian staple food in the form of noodle and baked goods, food-use soybeans, beef, dairy products, flavorings, processed poultry products, processed potato products, fruit concentrates, and bakery ingredients.

**Further Information**

For a more detailed assessment of the Indonesia retail food sector, please see: *Indonesia, Market Development Report, Food Processing Sector Report 2003*. Information on how to access this report is available under Section V.

**D. Distribution System**

Due to the widespread and diverse nature of the country involving thousands of islands, this system is complex. In many cases, the infrastructure is insufficient, especially outside big cities and Java island. The ability to move frozen and refrigerated products is limited. There are approximately 10 national distributors who service the whole country and numerous agents/distributors with a more local reach. There are hundreds of wholesalers and millions of retailers.

A World Bank study indicated that inadequate ports were the single largest and most consistent complaint in every province and with all levels of the distribution system. The most frequent criticisms cited in the report concerned shallow drafts in ports requiring small ships and inadequate loading and unloading facilities resulting in frequent congestion. Also cited by distribution firms are the unreliable shipping schedules and inadequate number of small ships serving Eastern Indonesia, particularly during bad weather periods - which results in frequent shortages and leads firms to hold higher than desired inventories, with higher costs.

Imported products that enter the Indonesian market often move to a distributor or agent, who in turn, sells them directly to modern retail outlets. Delivery of the products may be direct to stores or to the warehousing facilities of the retailer. Only a few retailers buy directly from foreign suppliers and assume responsibility for the logistics function. Major food processors tend to buy directly while smaller operations tend to buy through local agents.

The trade in fresh fruit differs from that of other consumer-ready food products. Fresh fruit imports are dominated by trading houses that specialize in fruit, whereas other food items are widely traded. For example, it is not unusual for one importer to carry such items as meat, poultry, french fries, and confectionary ingredients and deliver them directly to the retailer. On the other hand, fresh fruit will change hands several times before reaching the consumer, usually at the wet market or curbside fruit stands.

Restaurants and retailers alike frequently complain about the poor distribution system. Their complaints center around getting a consistent supply of quality food products. Sometimes distributors sell outdated products that they purchased inexpensively or a frozen product was not stored correctly and has been refrozen. In addition, they complain about the large number of distributors they must deal with since most of the distributors carry only a handful of products or carry a limited supply.

## SECTION IV. BEST HIGH-VALUE PRODUCT PROSPECTS

Best market prospects imported product, as identified by the Agricultural Trade Office in Jakarta based on Central Bureau Statistics data are as follows:

| HS Code | Description   | 2001 ( USD 000) |           | 2002 ( USD 000) |           | 2003 (USD 000) |           |
|---------|---|-----------------|-----------|-----------------|-----------|----------------|-----------|
|         |   | World           | US Origin | World           | US Origin | World          | US Origin |
| 080810  | Apples, fresh   | 47,000          | 25,000    | 68,300          | 31,600    | 61,800         | 26,800    |
| 040210  | Milk and Cream, Concentrated, Whether or not Sweetened, In powder, granules or other solid forms, of a fat content, by weight, not exceeding 1.5% | 160,500         | 27,200    | 119,000         | 5,400     | 113,500        | 8,600     |
| 080610  | Grapes, fresh   | 10,000          | 5,300     | 18,600          | 10,000    | 18,000         | 8,400     |
| 040221  | Milk and Cream, Concentrated, not sweetened, in powder, granules or other solid forms, of a fat content, by weight, exceeding 1.5%                | 56,500          | 300       | 27,300          | 0         | 37,200         | 5,400     |
| 210690  | Food Preparation Nesoi  | 43,400          | 3,700     | 47,700          | 4,400     | 69,200         | 5,100     |
| 020622  | Livers of bovine animals, edible, frozen  | 9,100           | 3,900     | 8,200           | 3,300     | 8,900          | 4,200     |
| 020629  | Offal of bovine animals, edible, nesoi, frozen  | 7,500           | 1,100     | 14,500          | 3,900     | 14,200         | 3,700     |
| 350400  | Peptones and derivatives; other proteins and derivatives, nesoi; hide powder, chromed or not  | 4,500           | 2,100     | 6,300           | 2,400     | 8,100          | 2,900     |
| 110520  | Flakes, granules and pellets of potatoes  | 1,500           | 1,200     | 2,100           | 1,800     | 3,000          | 2,300     |
| 040410  | Whey and modified whey, whether or not concentrated or  | 19,200          | 3,000     | 19,700          | 3,200     | 16,700         | 2,800     |

|        |   |        |       |        |       |        |       |
|--------|---|--------|-------|--------|-------|--------|-------|
|        | containing added sweeteners   |        |       |        |       |        |       |
| 230910 | Dog, and cat food, put up for retail sale   | 3,200  | 1,500 | 3,700  | 1,200 | 3,900  | 1,500 |
| 0202   | Meat of bovine animals frozen   | 22,800 | 1,300 | 17,900 | 1,200 | 17,700 | 1,500 |
| 080510 | Oranges, fresh  | 7,600  | 800   | 13,900 | 1,000 | 17,600 | 1,400 |
| 040630 | Cheese, processed, not grated or powdered   | 3,200  | 0     | 3,600  | 200   | 6,500  | 1,200 |
| 210610 | Protein concentrates and textured protein substance   | 4,600  | 1,400 | 2,900  | 1,200 | 3,600  | 1,100 |
| 071010 | Potatoes, uncooked or cooked by steaming or boiling in water, frozen  | 3,700  | 3,100 | 3,500  | 2,400 | 2,600  | 1,000 |
| 200410 | Potatoes, including French fries, prepared or preserved otherwise than by vinegar or acetic acid, frozen                          | 5,300  | 1,300 | 6,200  | 2,300 | 6,700  | 1,000 |
| 200490 | Vegetables, nesoi, prepared or preserved otherwise than by vinegar or acetic acid, frozen   | 500    | 300   | 1,100  | 700   | 2,600  | 800   |
| 080212 | Almonds, fresh or dried, shelled  | 800    | 600   | 900    | 700   | 900    | 800   |
| 210112 | Coffee extracts, essences and concentrates and preparations of these extracts, essences or concentrates or with a basis of coffee | 900    | 600   | 900    | 600   | 1,000  | 600   |



Country of origin:

| HS Code | Description   | 2001 (percent USD value terms)  | 2002 (percent USD value terms)   | 2003 (percent USD value terms)  |
|---------|---|---|--|---|
| 080810  | Apples, fresh   | <b>US 53%</b> , China 32%, NZ 6%, France 4%   | <b>US 46%</b> , China 41%, France 4%, NZ 4%  | China 48%, <b>US 43%</b> , NZ 5%  |
| 040210  | Milk and Cream, Concentrated, Whether or not Sweetened, In powder, granules or other solid forms, of a fat content, by weight, not exceeding 1.5% | NZ 32%, Australia 21%, <b>US 17%</b> , Netherlands 12%, Germany 6%, Ireland 3%                      | Australia 32%, NZ 27%, Netherlands 18%, <b>US 5%</b> , Czech Republic 4%, Germany 3%, Poland 2%        | NZ 25%, Netherlands 22%, Australia 17%, Germany 9%, <b>US 8%</b> , Ireland 3%, UK 3%, Canada 3%, Poland 2%                  |
| 080610  | Grapes, fresh   | <b>US 53%</b> , Australia 36%   | <b>US 54%</b> , Australia 37%  | <b>US 47%</b> , Australia 29%   |
| 040221  | Milk and Cream, Concentrated, not sweetened, in powder, granules or other solid forms, of a fat content, by weight, exceeding 1.5%                | NZ 61%, Australia 13%, South Africa 10%, Denmark 9%, Spain 3%, Netherlands 2%                       | NZ 49%, Australia 31%, Netherlands 6%, South Africa 4%, Malaysia 3%                                    | NZ 34%, Australia 33%, <b>US 15%</b> , Netherlands 6%, Malaysia 4%  |
| 210690  | Food Preparation Nesoi  | Netherlands 50%, South Korea 8%, Malaysia, 8%, <b>US 8%</b> , Thailand 6%, Ireland 3%, Australia 3% | Netherlands 49%, South Korea 12%, <b>US 9%</b> , Malaysia 8%, Thailand 5%, Philippines 3, Australia 2% | Netherlands 53%, South Korea 14%, Malaysia 8%, <b>US 7%</b> , Thailand 4%, Philippines 3%, Australia 2%, Japan 2%, China 2% |
| 020622  | Livers of bovine animals, edible, frozen  | <b>US 43%</b> , Australia 38%, NZ 15%   | Australia 43%, <b>US 41%</b> , NZ 14%  | <b>US 47%</b> , Australia 37%, NZ 15%   |
| 020629  | Offal of bovine animals, edible, nesoi, frozen  | Australia 60%, NZ 21%, <b>US 15%</b>  | Australia 49%, <b>US 27%</b> , NZ 19%  | Australia 42%, NZ 30%, <b>US 26%</b>  |
| 350400  | Peptones and derivatives; other proteins and derivatives, nesoi; hide powder, chromed or not  | <b>US 47%</b> , Netherlands 29%, Brazil 13%   | <b>US 39%</b> , Netherlands 29%, Brazil 14%  | <b>US 36%</b> , Netherlands 30%, Brazil 10%, UK 9%  |
| 110520  | Flakes, granules and pellets of potatoes  | <b>US 81%</b> , Canada 16%  | <b>US 84%</b> , China 2%, Malaysia 2%  | <b>US 77%</b> , Germany 9%, Netherlands 7%, Singapore 3%  |
| 040410  | Whey and modified whey, whether or not concentrated or containing added sweeteners  | France 29%, Netherlands 24%, Australia 23%, <b>US 8%</b> , Finland 5%                               | France 36%, Australia 19%, Ireland 13%, <b>US 11%</b> , Netherlands 11%                                | France 24%, Australia 20%, Finland 15%, Netherlands 14%, <b>US 12%</b>  |
| 230910  | Dog, and cat food, put up for retail sale   | <b>US 47%</b> , Australia 29%, Thailand 19%   | <b>US 32%</b> , Australia 32%, Thailand 25%  | <b>US 39%</b> , Australia 28%, Thailand 24%   |
| 0202    | Meat of bovine animals frozen   | Australia 43%, NZ 30%, <b>US 6%</b>   | Australia 66%, NZ 27%, <b>US 7%</b>  | Australia 63%, NZ 28%, <b>US 8%</b>   |
| 080510  | Oranges, fresh  | China 22%, Australia 20%, Egypt 19%, <b>US 12%</b> , Pakistan 12%                                   | China 26%, Pakistan 20%, Australia 13%, Egypt 10%, South Africa 9, Brazil 8%, <b>US 7%</b>             | Australia 23%, China 18%, Brazil 16%, Egypt 10%, Pakistan 9%, South Africa 8%, <b>US 8%</b>                                 |
| 040630  | Cheese, processed, not grated or powdered   | NZ 59%, Australia 29%, France 8%, Netherlands 3%  | NZ 50% m Australia 32%, France 9%, <b>US 4%</b> , Netherlands 4%                                       | NZ 41%, Australia 25%, <b>US 18%</b> , Netherlands 9%, France 6%  |
| 210610  | Protein concentrates and textured protein substance   | <b>US 31%</b> , Canada 31%, China 10%, Netherlands 7%, Australia 4%, Japan 2%                       | <b>US 42%</b> , Netherlands 12%, Japan 10%, China 9%, Australia 7%                                     | <b>US 32%</b> , Japan 30% m Netherlands 9%, China 6%, Australia 5%, Taiwan 4%, Germany 3%                                   |
| 071010  | Potatoes, uncooked or cooked by steaming or boiling in water, frozen  | <b>US 83%</b> , Netherlands 12%, Australia 3%   | <b>US 68%</b> , Singapore 13%, Netherlands 7%, NZ 6%, Hongkong 4%                                      | NZ 50%, <b>US 38%</b> , Netherlands 9%, China 1%  |
| 200410  | Potatoes, including French fries, prepared or preserved otherwise than by vinegar or acetic acid, frozen  | Canada 50%, <b>US 25%</b> , Malaysia 16%, Netherlands 5%  | <b>US 37%</b> , Canada 34% m Malaysia 22%, NZ 5%   | Canada 34%, Malaysia 17%, <b>US 14%</b> , Singapore 14%, Netherlands 12%, NZ 6%   |

|        |   |  |   |   |
|--------|---|--|---|---|
| 200490 | Vegetables, nesoi, prepared or preserved otherwise than by vinegar or acetic acid, frozen   | <b>US 59%</b> , China 16%, Japan 8%, Singapore 6%, Taiwan 3% | <b>US 66%</b> , China 10%, Japan 4%, Singapore 3% | Australia 65%, <b>US 31%</b> , China 3%                                       |
| 080212 | Almonds, fresh or dried, shelled  | <b>US 79%</b> , Australia 17%                                | <b>US 83%</b> , Australia 14%                     | <b>US 89%</b> , Australia 11%   |
| 210112 | Coffee extracts, essences and concentrates and preparations of these extracts, essences or concentrates or with a basis of coffee | <b>US 71%</b> , China 16%, Singapore 9%                      | <b>US 65%</b> , Malaysia 11%, Singapore 7%        | <b>US 57%</b> , Malaysia 18%, UK 6%, Philippines 5%, South Korea 3%, China 3% |

**SECTION V. KEY CONTACTS AND FURTHER INFORMATION**

| <b>Government of Indonesia Contacts for Food &amp; Beverage Control</b> |  |   |                             |  |
|---|--|---|-----------------------------|--|
| <b>Organization</b>   | <b>Contact Person</b>  | <b>Address</b>  | <b>Phone</b>                | <b>Fax</b>   |
| POM (National Agency for Drug and Food Control)                         | Drs. Sampoerno, Head   | Jl. Percetakan Negara 23, Jakarta Pusat, Indonesia  | 62-21-424-4688; 424-3605    | 62-21-425-0764   |
| Department of Agriculture-Directorate General for Animal Husbandry      | Prof. Drh H.R. Wasito, Msc., Phd.                              | Jl. Harsono R.M. No.3, C Bld, 6 <sup>th</sup> Floor, Jakarta 12550, Indonesia                         | 62-21-781-5580              | 62-21-781-5581   |
| Department of Agriculture-Quarantine Agency                             | Dr. drh. Budi Triakoso, Msc.                                   | Jl. Harsono RM No. 3, E Building, 1 <sup>st</sup> , Ragunan, Jakarta 12550, Indonesia                 | 62-21-781-6481/2            | 62-21-781-6481/2   |
| <b>Indonesian Trade Association Contact List</b>                        |  |   |                             |  |
| APRINDO (Indonesian Retail Merchants Association)                       | Mr. Handaka Santosa, Ketua Satria Hamid Ahmadi S. – Kep. Secr. | E-Trade Building, 3 <sup>rd</sup> Floor, Jl. Wahid Hasyim No.55. Jakarta 10350, Indonesia             | 62-21-315-4241; 392-8545    | 62-21-3192-3267<br><a href="mailto:aprindo@cbn.net.id">aprindo@cbn.net.id</a>              |
| ASIBSINDO (Indonesian Fruit & Vegetables Importers Association)         | Drs. Hendrawan - Chairman                                      | Plaza Dwima I, Lt IV Jl. Jend. A. Yani Kav 67 Jakarta Pusat   | 62-21-420-6544              | 62-21-420-6544<br><a href="mailto:kahansamitrabua@yahoo.com">kahansamitrabua@yahoo.com</a> |
| ASPIDI (Association of Indonesian Meat Importers)                       | Mr. Thomas Sembiring, President                                | Jl. Ciputat Raya No. 351, Kebayoran Lama, Jakarta 12240   | 62-21-7279-3417 & 7279-3409 | 62-21-7279-3419<br><a href="mailto:asp_1984@cbn.net.id">asp_1984@cbn.net.id</a>            |
| Indonesian Fish Cannery Association                                     | Hendri Sutandinata, MBA, Chairman                              | Jl. Cipinang Indah Raya No. 1, Jakarta 13420, Indonesia   | 62-21-819-6910              | 62-21-850-8587   |
| IPS (Dairy Processor Association)                                       | Mr. Sabana , Director & Mr. Syahlan Siregar (Secretary)        | Wisma Nestle, 5 <sup>th</sup> . Arcadia Office Park, Jl. Letjen T.B. Simatupang Kav 88, Jakarta 12520 | 62-21-7883-6000 ext 1501    | 62-21- 7883-6001   |
| AIMMI (Indonesian Food & Beverage Importer Association )                | Mr. Mario Waas, Secretary General                              | Grand Boutique Center, Block C-8, Jl. Arteri Mangga Dua, Jakarta 14430, Indonesia                     | 62-21-612-2667; 628-0710    | 62-21-626-1351<br><a href="mailto:mario_waas@telkom.net">mario_waas@telkom.net</a>         |
| Indonesian Cold Chain Association (ARPI)                                | Mr. Muslim Faisal – Executive Director                         | Graha Iskandarsyah, 8 <sup>th</sup> floor Jl. Iskandarsyah Raya/66C, Kebayoran, Jakarta 12160         | 62-21-7278-3707             | 62-21-7278-3708<br><a href="mailto:arpi@cbn.net.id">arpi@cbn.net.id</a>                    |

| U.S. Cooperator and MAP Participants  |  |  |                    |   |
|---|--|--|--------------------|---|
| Organization  | Contact Person                                       | Address  | Phone              | Fax   |
| AgriSource Co., Ltd<br>Regional representative<br>for USA Dry Peas,<br>Lentils & Chickpeas  | Tim Welsh,<br>Managing<br>Director                   | Ambassador's<br>Court, 4 <sup>th</sup> Floor, No.<br>416, 76/1 Soi Lang<br>Suan, Ploenchit<br>Road, Bangkok,<br>Thailand 10330 | (66-2) 251-8655 /6 | (66-2) 251-0390<br><br>E-mail:<br><a href="mailto:agsource@loxinfo.co.th">agsource@loxinfo.co.th</a>      |
| Lieu Marketing Assoc.<br>Pte. Ltd Regional<br>representative for:<br>California Pistachio<br>Commission, California<br>Table Grape<br>Commission, California<br>Tree Fruit Agreement,<br>Pear Bureau Northwest,<br>Raisin Administrative<br>Committee, United<br>States Potato Board,<br>Wine Institute of<br>California, FMI | Richard Lieu,<br>Director                            | # 08-22 Block 3,<br>Alexandra<br>Distripark, Pasir<br>Panjang Road,<br>Singapore 118483  | 65-6278-3832       | 65-6278-4372<br><br>E-mail:<br><a href="mailto:gabaric@singnet.com.sg">gabaric@singnet.com.sg</a>         |
| Peka Consult, Inc.<br>Country representative<br>for Washington Apple<br>Commission, California<br>Table Grape<br>Commission,<br>California Pear Bureau,<br>Sun-maid raisin,<br>Sunkist Pistachious,   | Kafi Kurnia,<br>Leonard<br>Tjahjadi, Dian<br>Mediana | Jl. Kemang Raya<br>No. 1, Jakarta,<br>Indonesia 12160  | (62-21) 721-1358   | (62-21) 721-1357<br><br>E-mail:<br><a href="mailto:peka@indo.net.id">peka@indo.net.id</a>                 |
| PT Swaco Prima<br>Windutama<br>Country representative<br>for U.S. Grain Council<br>and American Soybean<br>Association  | A. Ali Basry,<br>Director                            | Wisma Mitra Sunter<br># 402 Blok C-2,<br>Boulevard Mitra<br>Sunter, Jl. Yos<br>Sudarso Kav 89,<br>Jakarta, Indonesia<br>14350  | (62-21) 651-4752   | (62-21) 651-4753<br><br>E-mail:<br><a href="mailto:asagrains@indosat.net.id">asagrains@indosat.net.id</a> |
| PacRim Assoc. Ltd<br>Regional<br>Representative for the<br>U.S. Dairy Export<br>Council   | Dan Fitzgerald,<br>Director                          | 11/14 Soi Ruam<br>Council, Wireless<br>Road, Bangkok<br>10330  | (66-2) 689-6311    | (66-2) 689-6314<br><br>E-mail:<br><a href="mailto:usdec@pacrim.co.th">usdec@pacrim.co.th</a>              |
| U.S. Meat Export<br>Federation  | Eric Choon,<br>Asean Director                        | 39 Tyrwhitt Road,<br>3 <sup>rd</sup> Floor Suite,<br>Singapore 207538  | 65-6733-4255/6     | 65-6732-1977<br><br>E-mail:<br><a href="mailto:echoon@usmef.com.sg">echoon@usmef.com.sg</a>               |
| USA Poultry & Egg   | Margaret Say   | # 15-04 Liat   | (65) 6737-1726     | (65) 6737-1727  |

|                              |   |   |                  |   |
|------------------------------|---|---|------------------|---|
| Export Council               | Regional Director                               | Towers, 541 Orchard Road, Singapore 238881                                |                  | E-mail: <a href="mailto:usapeec_sing@pacific.net.sg">usapeec_sing@pacific.net.sg</a>                |
| U.S. Wheat Associates        | Mark Samson<br>Vice President<br>for South Asia | # 15-02 Liat Towers, 541 Orchard Road, Singapore 238881                   | (65) 6737-4311   | (65) 6737-9359<br><br>E-mail: <a href="mailto:msamson@uswheat.org">msamson@uswheat.org</a>          |
| American Soybean Association | John Lindblom<br>Regional Director              | #11-03 Liat Towers, 541 Orchard Rd., Singapore 238881                     | (65) 6737-6233   | (65) 6 737-5849<br><br>E-mail: <a href="mailto:asaspore@pacific.net.sg">asaspore@pacific.net.sg</a> |
| U.S. Grains Council          | Kimberly Rameker -<br>Regional Director         | Wisma SOCFIN, Peti Surat #06 Tingkat Tiga, Jl Semantan 50490 Kuala Lumpur | (60-3) 2095-9826 | (60-3) 2096-2053<br><br>E-mail: <a href="mailto:krameker@usgc.com.my">krameker@usgc.com.my</a>      |

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**POST CONTACT AND FURTHER INFORMATION**

The Foreign Agricultural Service (FAS) of US Embassy Jakarta maintains up-to-date information covering food and agricultural import opportunities in Indonesia and would be pleased to assist in facilitating U.S. exports and entry to the Indonesia market. Questions or comments regarding this report should be directed to the FAS Jakarta at the following local or U.S. mailing address:

***Foreign Agricultural Service***

U.S. Embassy Jakarta  
Jl. Medan Merdeka Selatan # 3-5  
Jakarta 10110 - Indonesia  
Tel: +62 21 3435-9161  
Fax: +62 21 3435-9920  
e-mail: [agjakarta@usda.gov](mailto:agjakarta@usda.gov)  
Home page: [www.usembassyjakarta.org/fas](http://www.usembassyjakarta.org/fas)

***Foreign Agricultural Service***

U.S. Embassy-Jakarta  
Box 1, Unit 8129  
**FPO AP 96520-0001**

Please contact our home page for more information on exporting U.S. food products to Indonesia, including "Market Brief: Imports of U.S. Fresh Fruit: Indonesia", "Market Brief - Beef Liver & Chicken Leg Quarter in Indonesia", Market brief – Snack Food" Indonesia, and "Market Brief-Furniture Industry in Indonesia".

For more information on exporting U.S. agricultural products to other countries, please visit the Foreign Agricultural Service's Home Page: <http://www.fas.usda.gov>

## EXPORTER GUIDE: APPENDIX I. STATISTICS

### A. KEY TRADE INFORMATION FOR INDONESIA

| Item   |       |       |       | Import from the World (million) |           |                            | U.S. Market Share (%) |       |       |       |       |       |
|--|-------|-------|-------|---------------------------------|-----------|----------------------------|-----------------------|-------|-------|-------|-------|-------|
|  |       |       |       | 2002                            | 2001      | 2000                       | 2002                  | 2001  | 2000  |       |       |       |
| Agricultural Products  |       |       |       | 4,185                           | 4,145     | 4,165                      | 19                    | 29    | 17    |       |       |       |
| Consumer-Oriented Agr.   |       |       |       | 862                             | 849       | 818                        | 11                    | 12    | 11    |       |       |       |
| Fish & Seafood Products  |       |       |       | 29                              | 31        | 37                         | 5                     | 7     | 2     |       |       |       |
| Demographic Information: Indonesia   |       |       |       |                                 |           |                            |                       |       |       |       |       |       |
| Total Population (million) in 2003   |       |       |       |                                 | 216       | Annual Growth Rate in 2003 |                       |       | 1.5%  |       |       |       |
| Urban Population (million) in 2002   |       |       |       |                                 | 90        | Annual Growth Rate in 2002 |                       |       | Na    |       |       |       |
| Number of major Metropolitan Areas   |       |       |       |                                 | 10        |                            |                       |       |       |       |       |       |
| Size of the Middle Class (millions) in 2003  |       |       |       |                                 | 32        | Growth Rate in 2003        |                       |       | Na    |       |       |       |
| Per Capita Gross Domestic Product in 2003  |       |       |       |                                 | US\$882   |                            |                       |       |       |       |       |       |
| Unemployment Rate in 2003  |       |       |       |                                 | 9.5%      |                            |                       |       |       |       |       |       |
| Per Capita Food Expenditures in 2003   |       |       |       |                                 | USD171*   |                            |                       |       |       |       |       |       |
| Percent of female Population Employeed   |       |       |       |                                 | 51%       |                            |                       |       |       |       |       |       |
| Exchange Rate (US \$ 1= X.X. local currency)   |       |       |       |                                 | See below |                            |                       |       |       |       |       |       |
| *: Average per capita expenditure US\$300 (57% of those is for food); US \$1=IDR 9,100 (Sept 27, 2004) |       |       |       |                                 |           |                            |                       |       |       |       |       |       |
| Exchange Rate (Rp/US \$ ) on Month Ending Basis  |       |       |       |                                 |           |                            |                       |       |       |       |       |       |
|  | Jan   | Feb   | Mar   | Apr                             | May       | Jun                        | Jul                   | Aug   | Sep   | Oct   | Nov   | Dec   |
| 1997   | 2387  | 2403  | 2418  | 2443                            | 2458      | 2450                       | 2528                  | 2190  | 3350  | 3700  | 3740  | 5700  |
| 1998   | 13513 | 9377  | 8740  | 8211                            | 10767     | 15160                      | 13850                 | 11700 | 11314 | 9142  | 7755  | 8100  |
| 1999   | 9419  | 8992  | 8778  | 8632                            | 8179      | 6750                       | 6989                  | 7736  | 8571  | 6949  | 7439  | 7161  |
| 2000   | 7414  | 7517  | 7598  | 7988                            | 8728      | 8742                       | 9055                  | 8370  | 8891  | 9493  | 9524  | 9385  |
| 2001   | 9488  | 9914  | 10460 | 11675                           | 11375     | 11440                      | 11312                 | 8670  | 9675  | 10435 | 10430 | 10200 |
| 2002   | 10383 | 10222 | 9779  | 9441                            | 9823      | 8741                       | 9171                  | 8938  | 9057  | 9257  | 9020  | 8929  |
| 2003   | 8877  | 8917  | 8587  | 8771                            | 8274      | 8259                       | 8463                  | 8488  | 8468  | 8627  | 8537  | 8528  |
| 2004   | 8417  | 8439  | 8587  | 8661                            | 9210      | 9415                       | 9056                  | 9265  | 9205  |       |       |       |



**B. CONSUMER FOOD & EDIBLE FISHERY PRODUCT IMPORT**

| <b>Indonesia Imports</b><br>(In Millions of Dollars) | <b>Imports from the World</b> |             |             | <b>Imports from the U.S.</b> |             |             | <b>U.S Market Share</b> |             |             |
|--|-------------------------------|-------------|-------------|------------------------------|-------------|-------------|-------------------------|-------------|-------------|
|  | <b>2000</b>                   | <b>2001</b> | <b>2002</b> | <b>2000</b>                  | <b>2001</b> | <b>2002</b> | <b>2000</b>             | <b>2001</b> | <b>2002</b> |
| <b>CONSUMER-ORIENTED AGRICULTURAL TOTAL</b>          | 818                           | 849         | 862         | 86                           | 100         | 93          | 11                      | 12          | 11          |
| Snack Foods (Excl. Nuts)                             | 19                            | 20          | 29          | 1                            | 1           | 1           | 2                       | 2           | 1           |
| Breakfast Cereals & Pancake Mix                      | 6                             | 5           | 5           | 1                            | 1           | 1           | 11                      | 10          | 11          |
| Red Meats, Fresh/Chilled/Frozen                      | 63                            | 41          | 43          | 9                            | 6           | 8           | 14                      | 15          | 20          |
| Red Meats, Prepared/Preserved                        | 2                             | 2           | 2           | 1                            | 1           | 1           | 8                       | 11          | 7           |
| Poultry Meat   | 10                            | 1           | 1           | 8                            | 1           | 1           | 79                      | 62          | 15          |
| Dairy Products (Excl. Cheese)                        | 253                           | 317         | 236         | 10                           | 32          | 9           | 4                       | 10          | 4           |
| Cheese   | 12                            | 14          | 16          | 1                            | 1           | 1           | 1                       | 4           | 5           |
| Eggs & Products                                      | 5                             | 2           | 3           | 1                            | 1           | 1           | 6                       | 12          | 23          |
| Fresh Fruit  | 135                           | 140         | 211         | 31                           | 32          | 43          | 23                      | 23          | 21          |
| Fresh Vegetables                                     | 64                            | 73          | 71          | 1                            | 1           | 1           | 0                       | 1           | 1           |
| Processed Fruit & Vegetables                         | 30                            | 29          | 40          | 13                           | 12          | 14          | 43                      | 42          | 34          |
| Fruit & Vegetable Juices                             | 4                             | 5           | 4           | 1                            | 1           | 1           | 6                       | 9           | 6           |
| Tree Nuts  | 2                             | 1           | 2           | 1                            | 1           | 1           | 53                      | 51          | 38          |
| Wine & Beer  | 1                             | 2           | 2           | 1                            | 1           | 1           | 12                      | 6           | 7           |
| Nursery Products & Cut Flowers                       | 1                             | 1           | 1           | 1                            | 1           | 1           | 2                       | 3           | 10          |
| Pet Foods (Dog & Cat Food)                           | 2                             | 3           | 4           | 1                            | 2           | 1           | 46                      | 47          | 32          |
| Other Consumer-Oriented Products                     | 208                           | 192         | 192         | 11                           | 12          | 12          | 5                       | 6           | 6           |
| <b>FISH &amp; SEAFOOD PRODUCTS</b>                   | 37                            | 31          | 29          | 1                            | 2           | 1           | 2                       | 7           | 5           |
| Salmon   | 1                             | 2           | 2           | 0                            | 1           | 1           | 0                       | 2           | 14          |
| Surimi   | 1                             | 1           | 1           | 0                            | 0           | 0           | 0                       | 0           | 0           |
| Crustaceans  | 12                            | 11          | 11          | 1                            | 1           | 1           | 3                       | 11          | 7           |
| Groundfish & Flatfish                                | 6                             | 4           | 3           | 1                            | 1           | 1           | 2                       | 5           | 2           |
| Molluscs   | 6                             | 6           | 4           | 1                            | 1           | 1           | 3                       | 5           | 2           |
| Other Fishery Products                               | 12                            | 8           | 9           | 1                            | 1           | 1           | 1                       | 7           | 2           |
| <b>AGRICULTURAL PRODUCTS TOTAL</b>                   | 4,165                         | 4,145       | 4,185       | 724                          | 1,197       | 797         | 17                      | 29          | 19          |
| <b>AGRICULTURAL, FISH &amp; FORESTRY TOTAL</b>       | 4,329                         | 4,283       | 4,334       | 783                          | 1,251       | 847         | 18                      | 29          | 20          |

Source: FAS' Global Agricultural Trade System using data from the United Nations Statistical Office

**C. TOP 15 SUPPLIERS OF CONSUMER FOODS & EDIBLE FISHERY PRODUCTS**

| <b>CONSUMER-ORIENTED AGRICULTURAL TOTAL - 400</b> |             |               |               | <b>FISH &amp; SEAFOOD PRODUCTS - 700</b> |             |               |               |
|---|-------------|---------------|---------------|--|-------------|---------------|---------------|
| <b>Reporting: Ind</b>                             |             | <b>Import</b> | <b>Import</b> | <b>Reporting: Ind</b>                    |             | <b>Import</b> | <b>Import</b> |
|   | <b>2000</b> | <b>2001</b>   | <b>2002</b>   |  | <b>2000</b> | <b>2001</b>   | <b>2002</b>   |
| Value   | Value       | Value         |               | Value                                    | Value       | Value         |               |
| 1000\$  | 1000\$      | 1000\$        |               | 1000\$                                   | 1000\$      | 1000\$        |               |
| China (Peoples                                    | 102,673     | 116,445       | 169,586       | China (Peoples Re                        | 3,538       | 2,348         | 5,721         |
| Australia   | 104,206     | 110,297       | 127,052       | Singapore                                | 2,462       | 2,433         | 3,040         |
| United States                                     | 86,193      | 99,877        | 92,664        | Malaysia                                 | 1,503       | 2,129         | 2,762         |
| New Zealand                                       | 121,356     | 130,334       | 80,796        | Japan                                    | 3,010       | 4,223         | 1,950         |
| Thailand  | 59,944      | 61,432        | 70,334        | Free Zones                               | 0           | 2,332         | 1,850         |
| Netherlands                                       | 58,066      | 62,165        | 64,121        | Taiwan (Estimated                        | 4,732       | 2,439         | 1,796         |
| Malaysia  | 17,421      | 25,368        | 38,734        | Thailand                                 | 1,620       | 1,918         | 1,679         |
| Philippines                                       | 22,851      | 32,482        | 30,979        | United States                            | 655         | 2,253         | 1,439         |
| Singapore   | 23,133      | 23,596        | 22,515        | Korea, Republic of                       | 3,934       | 1,353         | 1,400         |
| France  | 14,443      | 15,226        | 15,503        | India                                    | 2,014       | 2,548         | 1,123         |
| Pakistan  | 7,744       | 14,947        | 13,483        | Vietnam                                  | 2,516       | 374           | 1,009         |
| Germany   | 21,382      | 19,897        | 12,706        | Norway                                   | 619         | 577           | 890           |
| Korea, Republic                                   | 5,050       | 9,437         | 11,198        | Australia                                | 1,214       | 1,484         | 829           |
| Canada  | 4,918       | 7,246         | 9,927         | Argentina                                | 242         | 533           | 554           |
| Ireland   | 29,584      | 14,625        | 9,751         | France                                   | 50          | 95            | 473           |
| Other   | 139,297     | 105,341       | 92,509        | Other                                    | 8,641       | 4,062         | 2,372         |
| World   | 818,306     | 848,778       | 861,877       | World                                    | 36,762      | 31,095        | 28,897        |

|   |
|---|
| <p align="center"><b>EXPORTER GUIDE</b></p> <p align="center"><b>APPENDIX II: CALENDAR OF ENDORSED TRADE SHOWS IN INDONESIA</b></p> |
|---|

|                     |   |
|---------------------|---|
| Name of Event       | <b>FOOD &amp; HOTEL INDONESIA 2005</b>  |
| Event Location      | Jakarta International Exhibition Center, Kemayoran, Indonesia   |
| Industry theme      | The 8 <sup>th</sup> International Hotel, Catering Equipment, Food and Drink Exhibition; The 3 <sup>rd</sup> International Retail Technology |
| Dates of Event      | April 6-9, 2005   |
| Type of Event       | International Exhibition  |
| Name of Organizer   | P.T. Pamerindo Buana Abadi  |
| Phone of Organizer  | (62-21) 316-2001  |
| Fax of Organizer    | (62-21) 316-1983/4  |
| E-mail of Organizer | <a href="mailto:wiwiek@pamerindo.com">wiwiek@pamerindo.com</a>  |
| Web site            | <a href="http://www.pamerindo.com">www.pamerindo.com</a>  |

|                     |   |
|---------------------|---|
| Name of Event       | <b>FOOD, HOTEL &amp; TOURISM BALI 2006</b>  |
| Event Location      | Bali International Convention Center, Nusa Dua - Bali, Indonesia  |
| Industry them       | The 5 <sup>th</sup> International Exhibition for Equipment, Food, Beverages and Services to Support Indonesia's Tourism and Hospitality Industries; The 4 <sup>th</sup> International Retail Technology |
| Date of Event       | February 9-11, 2006   |
| Type of Event       | International Exhibition  |
| Name of Organizer   | PT Pamerindo Buana Abadi  |
| Phone of Organizer  | (62-21) 316-2001  |
| Fax of Organizer    | (62-21) 316-1983/4  |
| E-mail of organizer | <a href="mailto:wiwiek@pamerindo.com">wiwiek@pamerindo.com</a>  |
| Web site            | <a href="http://www.pamerindo.com">www.pamerindo.com</a>  |

| <b>EXPORTER GUIDE</b><br><b>APPENDIX III: DEFINITION</b> |  |
|--|--|
| Convenience store  | Shop selling a wide range of goods with extended opening hours. Usually abbreviated to c-store   |
| Co-operative   | Co-operatives are societies affiliated to the worldwide federation of co-operative, founded in 1895 to promote fair trading. In each country where co-operative function there are a number of societies controlling a series of retail outlets.   |
| Hypermarket  | Store with a sales area of over 2,500 sq m, with at least 35% of selling space devoted to non-foods. Frequently on out-of-town sites or as the anchor store in a shopping center   |
| Independent grocers                                      | A retailer owning and operating one or more (but fewer than 10) retail outlets, but not affiliated to any other business; mainly family business or partnership  |
| Supermarket  | The most widely used definition is that of store with a selling areas of between 400 and 2,500 sq m, selling at least 70% foodstuffs and everyday commodities  |
| Wet markets  | Wet markets are covered development that sell a wide variety of fresh food produce such as meat, fish, fruit, and vegetables. They generally only open in the morning, from 5:00 AM to 11:00 AM, and each wet market contain an average of 150 stall/others                                  |
| Department stores  | A store with a sales area of at least 2,500 sq m, selling mainly non-food merchandise and at least five lines in different departments. They are usually arranged over several floors.   |
| Café's/Bars  | Encompasses all establishments where the focus is on drinking either alcoholic or non-alcoholic drinks and where food is also served. While a wide variety of snacks and full meals are offered, it is not uncommon for customers to only order a drink                                      |
| Full service restaurants (FSR)                           | Encompasses all sit-down establishments where the focus is on food rather than on drink. It is characterized by table service and a relatively higher quality of food offering to quick-service units. It also includes a la carte, all-you-can-eat and sit –down buffets within restaurants |